

Assurance Statement Schindler Liften

Schindler Liften B.V. (further referred to as Schindler Liften) has commissioned FIRA Sustainability B.V. to provide external assurance on the reliability of its Corporate Social Responsibility information as presented in the FIRA Platform. This statement is issued to Schindler Liften based on our assessment of the content, including underlying systems and available evidence, as disclosed in the Company Basic CSR Report and CSR Scorecard. This statement is intended for clients and other stakeholders who have a professional interest in Schindler Liften sustainability performance and opportunities.

The value of FIRA participation is found in transparency on actual CSR performance information as disclosed in the FIRA Platform. Please visit www.fira.nl to request access.

Scope

The scope for this assignment is: Sales, installation, maintenance, repair, and modernization of elevators, escalators, and moving walks by Schindler Liften B.V. (chamber of commerce 27002562) based in the Netherlands. Corporate, Schindler Group, and production and other activities of all its other (foreign) subsidiaries are not in scope.

CSR Report: Basic

Schindler Liften expresses commitment to the principles of corporate social responsibility, and discloses its ambition on CSR issues as prioritized by FIRA, including management approach, policies, measures and plans.

Methodology & Work Undertaken

FIRA facilitates organizations processing the sustainability information in the FIRA Platform. FIRA ensures that the assessment team possesses the required competencies and adheres to the principles of auditing regarding ethical conduct, professional integrity, and independence. FIRA verifies all claims and information in accordance with the standard particular to the Basic CSR Report (see FIRA Platform Protocol for details). Claims and related information in the FIRA Platform were reviewed based on the evidence made available by Schindler Liften to FIRA to determine the plausibility of information.

Conclusion

Schindler Liften reports about initiatives and performance related to sustainability. Based on the work undertaken, we conclude that the claims and information portrayed through its Basic CSR Report in the FIRA Platform are reliable.

Summary FIRA Comments

We compliment Schindler Liften on initiatives undertaken. Please find a summary of our comments as published in the FIRA Platform below:

- **Balance & Completeness:** Management approach has been disclosed, we encourage Schindler Liften to complete the management approach by disclosing clear objectives on all relevant CSR issues. Practices are focused on ethical compliance, carbon footprint inventory, and internships. We encourage Schindler Liften to expand scope to include production and report relevant CSR issues such as health and safety, pollution, circular economy, climate change, and sustainable procurement, including conflict minerals. Furthermore we encourage Schindler Liften to disclose practices on safe and energy efficient products and social issues such as social return and employability.
- **Code of Conduct:** A company code of conduct is in place.
- **Commitment to CSR:** Schindler Liften has committed to the template CSR declaration, including commitment to all CSR principles and to progress on material issues. We encourage Schindler Liften to work on a company specific declaration.

Date of issue: October 23, 2017

(Company CSR information is re-assessed on annual basis).

On behalf of FIRA,



Mrs. J. Chatelain
Director Reporting and Assurance

